

Privacy Policy

Use of player's information

Player's personal data (meaning any information about You from which You can be personally identified, such as Your name, address, telephone number or email address, and which is referred to in this Privacy Policy as «Your Information»), will be processed by MyCyber.bet (which include its agents and employees), and (where appropriate) our partners and subcontractors in order to be able to provide the full range of the Services to Player. Player's Information is collected when Player registers to open an account with MyCyber.bet; or when Player submits a written query to MyCyber.bet.

By using any of the Services, Player acknowledge that he has read, and agree to, the terms of this Privacy Policy and that, where Player provide us with Information (including, for the avoidance of doubt, by submitting a query to us through one of the Websites, or where Player only partially complete an account registration process).

What type of information we collect and how we use it

MyCyber.bet collects Player's Information in order to:

- Enable us to set up Player's Account so that he can make full use of all of the features of the Services, including placing bets and playing games;
- Enable us to receive questions and comments from Player through our Online Help Centre, and for us to be able to respond to them;
- Comply with relevant regulations regarding Player's registration, for example completing age verification checks; and to keep Player informed of future events, offers and promotions from MyCyber.bet.

In addition to the broad purposes identified in paragraph 1 above, MyCyber.bet will only use Player's Information, including sharing

Information with our third party partners and subcontractors who process data (including, where appropriate, Player's Information) on our behalf, for:

- setting up, operating and managing Player's Account;
- providing any of the Services which are requested of us, and for any proper purpose connected with such provision;
- verifying the accuracy of Player's Information, including disclosure of such information to third parties (including financial institutions, age verification, and credit - reporting agencies) in connection with such purposes (a record of the search will be retained and the third party may use the information to assist other companies for verification purposes);
- preparing statistics related to the use of the Services by You and other customers;
- to prepare and display appropriate individualised marketing material and content;
- periodically sending account holders written communications to announce important service changes, technical issue updates and changes to the Set of Rules (which includes this Privacy Policy);
- conforming to legal requirements or complying with legal processes or acting to protect the interests of sporting bodies or other qualified bodies;
- the investigation of suspected unlawful, fraudulent or other improper activity connected with the Services;
- the reporting of a crime or suspected crime, including money laundering or any fraud; and
- any other purpose which is necessary for the performance of our contractual obligations to Player.

MyCyber.bet will not send Player unsolicited information regarding any third party commercial offers or advertisements.

MyCyber.bet may use Players username and/or first name and region for advertising or promotional purposes.

Telephone calls to and from our Customer Services Department are recorded for training and security purposes.

We may transfer Player's Information in the event of that we transfer or sell our business or any part of it; including in the event of insolvency.

If at any time Player wishes us to stop processing Player's Information for the above purposes, then Player must contact us and we will take the appropriate steps to stop doing so.

Updating player's information

Player may update or delete his Information at any time from within MyCyber.bet account through 'My Account/Update Account Details' (where available); or by contacting Customer Services.

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